

A black and white photograph of two healthcare professionals, a man and a woman, in a clinical setting. They are both looking at a laptop screen. The man is on the left, wearing a white lab coat and glasses. The woman is on the right, wearing a patterned lab coat. The background shows medical equipment on a wall, including a stethoscope and a telephone. The text "Registry View: How EHRs can contribute to IIS Success" is overlaid in large, white, bold letters across the center of the image.

Registry View: How EHRs can contribute to IIS Success

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agenda

Methodology Overview

Top 10 Registries for Provider Experience

How Registries Can Optimize

How EHRs Can Help!

Questions?

Methodology Overview

Increased adoption of standards leads to better patient care



The provider experience is essential; we want to give the time back to the patient

Best ways to increase standardization and interoperability

- Support query-response (real-time, web-services connection)
- Accepts/sends CDC specs in 2.5.1
- No wait for onboarding
- Simple enrollment process
- Straightforward and minimal testing requirements (esp. for previous submitters)
- Return robust data to providers (CDC requires 16, return amounts vary)
- High quality patient matching

Scoring specifics



Points structure

- 2 points each for CDC basics
 - QBP/RSP, Real-Time, Web-Services, CDC In, CDC Out, No queue
- 1 point each for Onboarding Ease
 - Enrollment difficulty, Queue Length, Time to onboard, Re-testing prior submitters
- 2 points for returning 7-12 data response points
- 4 points for returning 13+ data response points

Top 10 Registries for Provider Experience

Registries that provide the most value to the provider and patient experience based on our scoring data

1. California (CAIR)
1. Indiana (CHIRP)
3. Arizona (ASIIS)
4. New York City (CIR)
4. Florida (FLShots)
6. Illinois (iCARE)
6. West Virginia (WVIIS)
6. Philadelphia (PhilaVAX)
6. New Mexico (NMIIS)
10. Utah (USIIS)



Registry View Goals - All states can and should have the highest levels of value

We know these are mutual goals; Learn from high achieving registries

- Increased staff or consultants
- Increased technical capabilities
- Influence over policies (mandated reporting, MU, etc.)
- More robust web presence
- Increased provider reliance on the registry

How Registries Can Optimize



Use the CDC specifications!
Anything else causes delays.



Prioritize Query/Response exchange.
This is the #1 benefit to providers and patients.



Utilize all available resources to reduce wait times



Publicize the queue/waiting list – allows providers insight into the process and prevents confusion

How EHRs Can Help!



Leverage the vendor for test batching to reduce project time – Ex. Send 30 days of backfill data



Group onboarding – Recorded webinars – Group calls



Provide “global” technical error reports directly to the vendors in order to improve response and fix time



Allow vendors to assist in enrollment on behalf of clients

Q&A