

To: All CAIR2 Users in Phase 1
Subject: **CAIR2 Software Update**

We're moving together to CAIR2

Bigger Better Faster

Dear CAIR2 users,

Our vendors have made progress resolving some of the bugs in CAIR2. An update to the software was released on December 21. Details about the bugs can be found in the [release notes](#). Among the updates:

1. The Yellow Card should now include all valid vaccines, although Tdap may still not be displaying properly.
2. Work continues on fixing the vaccine validator and scheduler. Our medical experts have reviewed the scheduler and changes are currently being entered for testing. We hope to have the changes to you in early January.

Again, we apologize for the frustration this is causing. We will continue to provide weekly progress reports on the [CAIR website](#) and will send an email when we have more updates to the software.

In the meantime, continue to:

- Double-check the patient's immunization history and review the [ACIP schedule](#) before recommending or administering vaccines to patients.
- For any vaccine marked in CAIR2 as "NOT VALID," click on the vaccine date to see reason. Then, check the [ACIP schedule](#) to verify the validity of these doses. Until the forecasting issues are resolved, refrain from using the CAIR2 reminder/recall feature. Your EHR may have a reminder/recall function to utilize.

If Yellow Card Records aren't displaying all vaccines:

- You may fill in the missing doses by hand or use [the Immunization History Report](#) instead. Note some doses may show up mistakenly as "NOT VALID".

Please continue to help us improve CAIR2 by reporting any software bugs or problems with your patient records, migrated inventory, reports or CAIR2 functionality, so that we can take steps to address them. Report issues to CAIRHelpDesk@cdph.ca.gov. When possible, provide a clear description of the

problem accompanied by screen shots and/or the relevant CAIR Patient ID.

CAIR2 Team
California Department of Public Health
Immunization Branch

This email account is not checked. Contact CAIRHelpDesk@cdph.ca.gov for questions.