

We're moving together to CAIR2

Bigger Better Faster

Dear CAIR users in LA and Orange Counties,

As you know, moving to CAIR2 is a large and complex transition with the goal of creating a statewide immunization registry with new, faster software and enhanced features. Unfortunately, as can be the case with new software, we have encountered some major bugs during the Phase 1 transition despite rounds of testing before the launch.

Since we are transitioning to CAIR2 in phases, we are taking the time to ensure that CAIR2 is working as expected before launching in other regions. The launch for Phase 2 regions (Bay Area, Central Valley) will be postponed until early 2017. We'll provide a specific launch date in the next couple of weeks.

We anticipate the launch for Phase 3 users (LA, Orange Counties) will remain the same (March 6, 2017). Continue to use CAIR1 until CAIR2 launches in your region. (If you are submitting records from your EHR to CAIR2 through data exchange, it will take about 72 hours for the information to show up in CAIR1.)

We are continuing to work with our vendor around-the-clock on fixing the issues identified in Phase 1. We are fully committed to ensuring that CAIR2 works well for everyone and are grateful to be able to build on experiences from our Phase 1 users so that you have a much better product. Thank you so much for your continued flexibility and patience during this transition period.

CAIR2 Team
California Department of Public Health
Immunization Branch

If you have already transitioned to CAIR2 in Phase 1, please disregard this message.

This email account is not checked. Contact CAIRHelpDesk@cdph.ca.gov for questions.

