

To: Phase 2 Regular and Power Users Only (send on Oct 3)  
Subject: CAIR2 Training Registration Is Open – Sign Up Today!

## We're moving together to CAIR2

**Bigger Better Faster**

Dear CAIR user,

[CAIR2 Training Registration](#) is now open for active [Power](#) and [Regular](#) users in Bay Area and Central Valley regions.

[Training](#) is required if you want to access CAIR2 so users are encouraged to [sign up now!](#) The training will orient you to the new CAIR2 software so that you are ready to begin using it when your region switches over to CAIR2 on December 5, 2016.

Only Power and Regular users in the Bay Area and Central Valley regions who have actively used CAIR within the 6 months prior to September 26 will be allowed to register for CAIR2 training before the launch date. Inactive or new users won't be able to register for training until after the CAIR2 launch on December 5, 2016. Sites in the Bay Area and Central Valley regions will not be able to enroll at the New Enrollment page or add users at the Account Update page until CAIR2 goes live on December 5<sup>th</sup> 2016.

Formal training will not be available for [Read-only users](#). Instead, refer to instructional [videos and guides](#) before the launch.

Note: CAIR users in the Phase 3 (LA-Orange region) will not be eligible to register until January 3<sup>rd</sup> 2017. See [CAIR2 Timeline](#). CAIR San Diego, CAIR San Joaquin, and CAIR Imperial registry users will continue using the same software and will not need to be trained.

For the latest information about CAIR2, visit [www.cairweb.org/cair-2-project/](http://www.cairweb.org/cair-2-project/).

Please do not reply to this message. This email account is not checked.  
Contact [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov) for questions.