

To: ALL COUNTY WELFARE DIRECTORS

Subject: The California Immunization Registry (CAIR) is Moving and Improving

We're moving together to CAIR2

Bigger Better Faster

ALL CalWORKs PROGRAM SPECIALISTS,

The [California Immunization Registry](#) (CAIR) is in the process of being updated to a **bigger, better and faster** immunization information system, called CAIR2. All existing immunization data from the regional registries in California are being combined into one system.

County Welfare Department (CWD) staff may already be using CAIR to check immunization status for clients who do not bring verification with them. Avoid disruption of services by making sure that staff are ready for this transition.

Benefits for your staff:

- **CAIR2 is Bigger**—Staff will be able to access immunization records from across the state by summer/fall 2017*.
- **CAIR2 is Better**— Works with PCs, Macs, and tablets using current versions of internet browsers (Safari, Firefox, Chrome, Internet Explorer)
- **CAIR2 is Faster**—Records will show up immediately.

What will happen:

- Users will be switched over by regions. View [CAIR2 project page timeline](#).
- Bay Area, Central Coast, Central Valley, Greater Sacramento, Inland Empire, Los Angeles-Orange County, and Northern California regions, currently using CAIR, are all switching to the new system.
- Imperial, San Diego, and San Joaquin regional registries will not be using CAIR 2, so welfare offices in these areas do not need to do anything.
- The old CAIR site will shut down in each region on the Friday before CAIR2 launches. Your staff will need to be ready for the switch on day one.
- The CAIR2 website will not be available until the launch date of each region.

What your staff needs to do:

- If you haven't received any emails from CAIR about the transition, please update your email at the *Change Security Question & Email* link on the CAIR Main Menu.
- CAIR2 will have the [same look-up features](#) as in the current CAIR, but will have a different look and feel. View [videos and guides](#) to become familiar with CAIR2.
- Access the new CAIR2 website starting on the designated launch date. An email with a link to CAIR2 and temporary password will be sent to Read-only users about a week before the launch in each region.
- Visit the [CAIR2 webpage](#) for the latest updates!
- If your county isn't currently using CAIR, your county can sign up to begin using the new and improved CAIR2. It is free for CWDs to use and benefits both the county and the clients. Visit the [CAIR enrollment page](#) to find out how your county can access CAIR2 after the launch in your region.

If you can't open the links above, use this link: <http://cairweb.org/cair-2-project/>

*if you need access to a client's record in CAIR for other regions of the state before then or need further assistance on other issues, email CAIRHelpDesk@cdph.ca.gov.