

Subject: Read-only Access to CAIR1

To: All CAIR users in Phase 2

We're moving together to **CAIR2**
Bigger Better Faster

Dear Phase 2 CAIR2 users,

A few people have reported problems with missing patients and doses that was not moved from CAIR1 to CAIR2. As can happen with any large migration of data, some information did not migrate properly to CAIR2.

We have set up Read-only access back in CAIR1 for those of you who suspect that information is missing. You can go back to look up patients and immunization records to identify what is missing. Then, notify the Help Desk at CAIRHelpDesk@cdph.ca.gov so we can move that information to CAIR2. Please Include your name, username, Org Code, and CAIR Patient IDs if possible. (You can also enter the information manually into CAIR2 if you need it now.)

Use the links below and your old CAIR1 Provider ID, Username and Password to access records in CAIR1. Unfortunately we cannot help with login, password, or other problems in CAIR1.

BARR <https://scc-cair.org>

CVIIS <https://www.cviis.org>

Thank you for your patience!

CAIR2 Team

For the latest information about CAIR2, visit www.cairweb.org/cair-2-project/.

Please do not reply to this message. This email account is not checked.

Contact CAIRHelpDesk@cdph.ca.gov for questions.