

To: All CAIR2 Users in Phase 2  
Subject: **Account Update Is Back Up**

# We're moving together to CAIR2

**Bigger Better Faster**

Dear CAIR2 users,

Good news: the [Account Update](#) page is back up for Phase 2 regions! Functionality is limited at this time, but you can still log in to:

- Add clinicians (shot givers) to your organization
- Add new users
- Transfer existing users to a different organization

Requests will take 2-3 weeks to process. Other features will be available at a later date.

To inactivate users, email [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov). Thank you for your patience during our transition to CAIR2.

*For the latest information about CAIR2, visit [www.cairweb.org/cair-2-project/](http://www.cairweb.org/cair-2-project/). Please do not reply to this message. This email account is not checked. Contact [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov) for questions.*