

**Subject: CAIR2 Is Coming February 6!**  
**To: All Active CAIR Users in Phase 2 Regions**

# We're moving together to CAIR2

**Bigger Better Faster**

Dear CAIR users,

Good news—the launch for Phase 2 regions (Bay Area, Central Valley) has been set for **February 6, 2017**. Most of the [major bugs](#) found in CAIR2 will be fixed before then. We appreciate your patience during this transition.

Make sure you are ready—CAIR1 will shut down on February 3, 2017 at 6 pm.

1. Check for an email a few days before the launch with login information, a link to CAIR2 and a temporary password. **Regular and Power** users will only receive this email if required training was completed. If you don't receive or can't find your login information, send an email to [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov).
2. **Power Users:**
  - Archive all expired or empty vaccine lots in your Current Inventory. Empty or expired lots will not be moved to CAIR2. Refer to the [Inventory Guide](#) for instructions.
  - Save or print your inventory reports from CAIR1 by 6 pm on February 3. You'll need these to check that your inventory was properly transferred to CAIR2, for ordering vaccine, and documentation. Only current inventory will move to CAIR2. Historical transaction information will not be available.
3. [Check settings on your internet browser or install a newer version](#) so that you are not blocked from CAIR2 by new security requirements. (Safari users on a Mac do not need to do anything.)
4. CAIR2 includes almost all of the same functionality as CAIR1 but will look and feel different. Get familiar with the new software before CAIR2 goes live by viewing [CAIR2 user guides, videos](#) and [Moving from CAIR1 to CAIR2 Guide](#).

Note: New users cannot be added until Account Update is reopened two weeks after the launch of CAIR2.

As we know, problems may come up when switching to the new software. CAIR staff will be available to assist you. Contact the Help Desk at [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov) or 800-578-7889, or contact your [Local CAIR Rep](#) (LCR). A higher volume of calls and emails are expected around the launch of CAIR2. We will respond as soon as possible and appreciate your patience.

*Please do not reply to this message. This email account is not checked. For the latest information about CAIR2, visit [www.cairweb.org/cair-2-project/](http://www.cairweb.org/cair-2-project/).*