

To: All CAIR Users in Phase 3
Subject: **Phase 3 Launch of CAIR2 Delayed**

We're moving together to CAIR2

Bigger Better Faster

Dear CAIR users in LA and Orange regions,

Most of the [major bugs](#) found in CAIR2 will be fixed soon! Now we can move forward with the transition to CAIR2. Phase 2 (Bay Area and Central Valley regions) is set for February 6. **Phase 3 (LA and Orange regions) will be postponed until March 20, 2017.** This extra time will allow our staff to better assist users in each phase. We appreciate your patience during this delay.

In the meantime, continue to use CAIR1 until CAIR2 launches in your region. If you are submitting records from your EHR to CAIR2 through data exchange, the information will continue to be sent to CAIR1 in about 72 hours.

Training for Regular and Power users will continue as scheduled. If you haven't already done so, register for required training for CAIR2. For those who have already taken CAIR2 training, you don't need to retake the training. If you need a refresher just before your region launches, you can always review the [user guides and videos](#).

Note that the CAIR Account Update will not be active for Phase 3 until after CAIR2 launches. You will not be able to add new accounts or edit existing accounts until that time.

We are fully committed to ensuring that CAIR2 works well for everyone and are grateful to be able to build on experiences from our Phase 1 users so that you have a much better product. Thank you so much for your continued flexibility and patience during this transition period.

CAIR2 Team
California Department of Public Health
Immunization Branch

If you have already transitioned to CAIR2 in Phase 1, please disregard this message.

This email account is not checked. Contact CAIRHelpDesk@cdph.ca.gov for questions.