

Subject: CAIR2 Is Coming Soon!

To: All Active CAIR Users in Phase 3 Regions (Sent March 6)

We're moving together to CAIR2

Bigger Better Faster

Dear CAIR users,

CAIR2 is coming soon to the LA-Orange region! Make sure you are ready when it goes live on **March 20, 2017**.

1. Check your email for login information a few days before the launch. The link to CAIR2 and a temporary password will be sent to:
 - Active Read-only users
 - Active Regular and Power users who have completed required training
2. **Power Users:**
 - Archive all expired or empty vaccine lots in your Current Inventory. Empty or expired lots will not be moved to CAIR2. Refer to the [Inventory Guide](#) for instructions.
 - Save or print reports from CAIR1 by 6 pm on March 17, 2017. You'll need these to check that your inventory was properly transferred to CAIR2, for ordering vaccine, and documentation. Historical transaction information will not be available.
3. CAIR2 includes almost all of the same functionality as CAIR1 but will look and feel different. Get familiar with the new software before CAIR2 goes live by viewing [CAIR2 user guides, videos](#) and [Moving from CAIR1 to CAIR2 Guide](#).

As with the launch of any new software, problems may come up. CAIR staff will be available to assist you. A high volume of calls and emails are expected after the launch of CAIR2. We have disconnected our voicemail in order to respond to your questions more quickly. If you can't get through, please try again.

Less urgent questions can be emailed to CAIRHelpDesk@cdph.ca.gov or your [Local CAIR Rep](#) (LCR). We will respond as soon as possible and appreciate your patience.

Please do not reply to this message. This email account is not checked. For the latest information about CAIR2, visit www.cairweb.org/cair-2-project/.

