



CAIR2

California Immunization

Dear CAIR2 Users,

If you have been using Safari version 12 as your web browser to enter doses into CAIR2, your doses may have not been saved as intended. If you are not using Safari 12, there is nothing you need to do at this time.

If you are using Safari, please take the following steps until we resolve this issue:

1. Check which version you have by selecting “Safari” and “About Safari,” while the Safari browser is open. Prior versions of Safari appear to be working correctly.
2. If you are using version 12, download and begin using an alternate browser such as Google Chrome or Mozilla Firefox to access CAIR2. Links can be found here:

Google Chrome: <https://www.google.com/chrome/browser/>

Mozilla Firefox: <https://www.mozilla.org/firefox>

3. Using the alternate browser to access CAIR2, re-enter any doses that were submitted while using Safari 12. Version 12 was released on September 24, 2018.

Thank you for your attention to this matter.

CAIR2 Team

Please do not reply to this message. This email account is not checked. CAIR2 users should contact CAIRHelpdesk@cdph.ca.gov for questions.