

# CAIR2 Tips

## **New Restrictions on Patient Comments for Read-only Users**

To protect patient privacy, non-clinical users such as Read-Only, Schools/Daycare, and DX QA users will no longer have access to patient comments except for 'History of Varicella – Chickenpox' when viewing a patient's record or viewing/printing patient reports (Yellow card, IZ History, Routing slip, Blue card).

Clinical CAIR2 users (Regular or Power) will still be able to view all patient comments and can assist Read-only users if this type of information is needed.

This change went into effect on Tuesday with the release of the CAIR2 software upgrade.

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Contact [CAIRHelpdesk@cdph.ca.gov](mailto:CAIRHelpdesk@cdph.ca.gov) for questions.