



# Read-Only User Guide

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Revised: 9/2016

**For additional support, the following resources are available:**

**CAIR Help Desk**

Hours: Monday - Friday 8:00AM - 5:00PM

Phone: 800-578-7889

Fax: 888-436-8320

Email: [CAIRHelpDesk@cdph.ca.gov](mailto:CAIRHelpDesk@cdph.ca.gov)

**Local CAIR Representatives (LCRs):** <http://cairweb.org/lcrs/>

**CAIR Website:** [www.cairweb.org](http://www.cairweb.org)

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## I. Introduction

### What is CAIR2?

The **California Immunization Registry (CAIR2)** is a secure web-based system available to health care providers including local health departments, community clinics, private medical offices and hospitals as well as other approved agencies such as schools, child care facilities and foster care. CAIR2 helps these providers/agencies track and update their patient/student/client immunization and tuberculosis (TB) test records. CAIR2 is free-of-charge and managed by the California Department of Public Health.

The goal of CAIR2 is to improve immunization services by providing a central location for health care providers and other approved entities to store and access a person's complete immunization and TB test history, forecasting the immunizations that are due based on ACIP recommendations, generating official patient/student immunization documentation (e.g., Yellow Card, Blue Card), and helping immunization providers manage their vaccine inventory, generate practice-level immunization reports and conduct reminder/recall activities. A major objective of CAIR2 is to reduce both missed opportunities to immunize and unnecessary duplicate immunizations.

### User Responsibilities

Records stored in CAIR2 are confidential medical information. Inappropriate use or disclosure of information may result in civil and criminal penalties per Federal and State laws and termination of your and/or your agency's rights to use CAIR2. As a CAIR2 user, you agree to read, understand and abide by Section 120440 of the California Health and Safety Code and the following CAIR2 Confidentiality Policies:

- Use CAIR2 only for your assigned duties that are related to providing immunization services.
- Use CAIR2 only from work computers at your worksite (not from home).
- Use CAIR2 only to find records for persons coming to your clinic/agency for services.
- Keep your CAIR2 password confidential. Do not share your password with anyone else.
- Log-off from CAIR2 at the end of your shift or at any time when you must leave your work area. Also make sure other people cannot see the CAIR2 information on your computer screen.
- Keep the patient information you get from CAIR confidential. This is required by law.
- Do not use your CAIR2 login from a past job – ask the CAIR Help Desk to transfer your account.
- Understand that CAIRs automatically tracks which patient records you have accessed.

## II. Accessing CAIR2

CAIR2 is a web application; a computer with Internet and web browser is needed. To access CAIR2:

1. Open a web browser (e.g., IE, Firefox, Safari) and go to <https://cair.cdph.ca.gov>

The screenshot shows the CAIR2 login interface. At the top left is the CAIR2 logo. To its right, the text 'California Immunization Registry' is displayed in a large, white font on a dark blue background. Below this, a navigation bar contains links for 'HOME', 'USER RESOURCES', 'RELATED LINKS', and 'TRAINING'. On the left side, there is a login form with fields for 'TRN', 'Org Code', 'Username', and 'Password', followed by a 'Login' button. A warning message states: 'DO NOT ATTEMPT TO LOG ON UNLESS YOU ARE AN AUTHORIZED USER.' Below the login form is a 'Forgot Password?' link. The main content area features a 'Hot Topics' section with a link 'HT-1' and a welcome message: 'Welcome to the California Immunization Registry, CAIR!' dated 'Posted on 08/19/2015'. The message instructs users to login with their unique combination of Organization Code, Username, and Password, and provides contact information for the CAIR Help Desk. At the bottom, there are links for 'About The California Immunization Registry', 'Disclaimer', and 'Contact Us'.

On the CAIR 2 Login screen: Enter your CAIR2 **Org Code (Provider ID)**, **Username**, and **Password** and click the **Login** button.

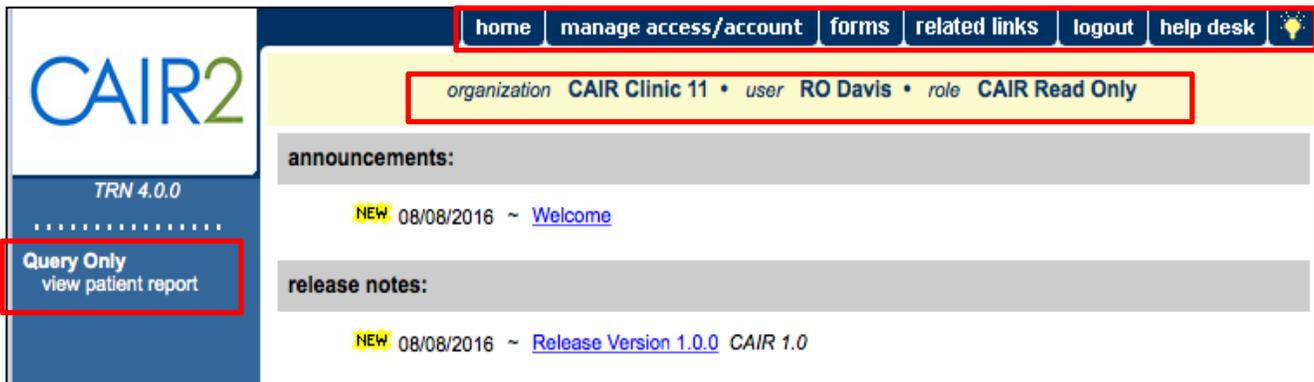
**Additional Information:**

- The first time you log into CAIR2, you will be asked to read and agree to the Security Notification, reset your password and to enter security questions.
- If no email address has been entered you will be prompted to enter it.
- Each person accessing CAIR2 must have their own individual user account. To manage your user account, see Section III below (manage/access account tab).
- If you forget your password, click the **Forgot Password?** button to send a password reset email.
- Passwords must be changed every 60 days; the system will prompt you to change your password.
- A session will time out after 60 minutes of inactivity.
- User accounts will be disabled after 1 year of no activity.

**Home Page**

Once you log into CAIR2, the home page will appear. The home page is divided into the following sections:

- Announcements: Contains important information regarding enhancements and maintenance for CAIR2.
- Release Notes: Contains information regarding new releases of CAIR2.



**III. Common CAIR2 Tools, Windows and Menus**

**Menu Bar**

Once you are logged into CAIR2, several menu options are listed across the top of the screen. These options appear on every screen. The following options are available in the Menu Bar:

- **Home:** Returns you to the CAIR2 home page from anywhere within the application.
- **Manage Access/Account:** Allows you to update your user account information (e.g., contact information, password, security questions). Select each option on the blue menu on the left of this screen. To return to the application click on the blue hyperlink for your organization.
- **Forms:** A list of hyperlinks for printing blank forms and support documentation.
- **Related Links:** Hyperlinks to other immunization-related websites
- **Logout:** Logs you out of CAIR2.
- **Help Desk:** Displays contact information for the CAIR Help Desk.
- **Online Help:** Represented by a light bulb icon, online help displays page-specific help in a new window.

## User Confirmation Bar

Directly beneath the Menu Bar is a row highlighted in light yellow which displays your organization, user name, and user role (level). This row appears on every screen.

## Menu Panel

The Menu Panel appears in blue on the left side of the screen and contains the links to navigate in CAIR2.

## IV. Searching for Patients

To search for a patient in CAIR2, click the **view patient report** link underneath the 'Query Only' header in the left blue menu panel. The Patient Search Criteria screen will appear.

**Patient Search Criteria**

**Search by Patient**  
*\* Minimum search criteria includes any two fields.*

Last Name  Mother's First Name

First Name  Home Phone  -  -

Middle Name  Cell Phone  -  -

Birth Date

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**Search by Medical Record Number**  
*\* Medical Record Number*

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**Search by CAIR ID**  
*\* CAIR ID*

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**Search by Legacy CAIR ID**  
*\* Legacy CAIR ID*

To search by patient demographic information (Search by Patient), enter a minimum of any two fields, including: Last Name, First Name, Middle Name, Birth Date, Mother's First Name, Home Phone Number, Cell Phone Number. Note: When searching using first and/or last names, CAIR2 disregards spaces, apostrophes, and hyphens.

You can also search using one field:

1. Medical Record Number (the patient's MRN associated with your clinic/agency)
2. CAIR ID (the patient's CAIR2 ID)
3. CAIR Legacy ID (the patient's 'old' CAIR1 ID)

- Once you enter the search information, click the 'Find' button at the right of the screen. Results that match your search criteria will display. Click the Last Name hyperlink for the correct patient.

Possible Matches: 2							
Last Name	First Name	Middle Name	Birth Date	Primary Patient Identifier	Mother's First	Gender	Status
<a href="#">MOUSE</a>	MICKEY	JOSEPH	01/01/2010	DY-123	SARA	M	A
AKA: MOUSE,M J							
<a href="#">MOUSE</a>	MINNIE	JUNE	01/01/2010		FRANNY	F	A

- The Patient's History/Recommendation screen will appear.

## V. Viewing a Patient's Immunization Record

The History/Recommendations screen has three sections: Patient Information, Immunization Record, and Vaccines Recommended by Selected Tracking Schedule.

**Patient Information**

Patient Name (First - MI - Last)	DOB	Gender	Tracking Schedule	Patient ID
LIZA LOU	10/18/2010	F	ACIP	
Provider (PCP)	Not on file			
School	Not on file			
Comments	05/09/2015 ~ Asthma			

**Current Age: 5 years, 10 months, 22 days**

**Immunization Record**

Vaccine Group	Date Admin	Series	Vaccine [Trade Name]	Dose	Owned?	Reaction	Hist?
DTP/aP	<a href="#">12/18/2010</a>	1 of 4	DTaP, NOS [DTaP, NOS ®]		No		Yes
	<a href="#">03/01/2011</a>	2 of 4	DTaP-HepB-IPV [Pediarix ®]	Full	No		
	<a href="#">05/15/2011</a>	3 of 4	DTaP-HepB-IPV [Pediarix ®]				Yes
	<a href="#">09/09/2016</a>	4 of 4	DTaP-HepB-IPV [Pediarix ®]	Full			
HepB	<a href="#">10/18/2010</a>	1 of 3	HepB-Peds [Engerix-B Peds ®]		No		Yes
	<a href="#">03/01/2011</a>	2 of 3	DTaP-HepB-IPV [Pediarix ®]	Full	No		
	<a href="#">05/15/2011</a>	3 of 3	DTaP-HepB-IPV [Pediarix ®]				Yes
MMR	<a href="#">09/09/2016</a>		DTaP-HepB-IPV [Pediarix ®]	Full			
	<a href="#">10/01/2011</a>	NOT VALID	MMR [MMR II ®]	Full	No		
	<a href="#">07/10/2016</a>	1 of 2	MMR [MMR II ®]	Full	No		
Polio	<a href="#">08/08/2016</a>	2 of 2	MMR [MMR II ®]	Full	No		
	<a href="#">12/18/2010</a>	1 of 4	Polio, NOS		No		Yes
	<a href="#">03/01/2011</a>	2 of 4	DTaP-HepB-IPV [Pediarix ®]	Full	No		
	<a href="#">05/15/2011</a>	3 of 4	DTaP-HepB-IPV [Pediarix ®]				Yes
	<a href="#">09/09/2016</a>	4 of 4	DTaP-HepB-IPV [Pediarix ®]	Full			

**Vaccines Recommended by Selected Tracking Schedule**

Vaccine Group	Vaccine	Earliest Date	Recommended Date	Past Due Date
<a href="#">DTP/aP</a>	DTaP, NOS		Complete	
<a href="#">HepA</a>	HepA, NOS	10/18/2011	10/18/2011	05/18/2012
<a href="#">HepB</a>	HepB, NOS		Complete	
<a href="#">Influenza-seasnl</a>	Flu NOS	04/18/2011	08/01/2016	05/18/2011
<a href="#">MMR</a>	MMR		Complete	
<a href="#">Polio</a>	Polio, NOS		Complete	
<a href="#">Varicella</a>	Varicella	09/05/2016	09/05/2016	09/05/2016

### 1. Patient Information

This section contains basic demographic information about the patient. The Comments field lists any risks (contraindications), immunity (positive titers) or refusals (waivers) the patient has documented in CAIR. Some Comments also impact the vaccines that are recommended for the patient. These will be reflected in the the Recommended Vaccines by Selected Tracking Schedule (see below).

There are also 4 buttons at the top of this section:

- **Print:** Allows you to print this screen.
- **Print Confidential:** Allows you to print this screen without address, phone or comments.
- **Reports:** Takes you to patient reports screen (see Section VI below).
- **Cancel:** Takes you back to the Patient Search screen.

## 2. Immunization Record

This section displays the patient's vaccination history. Information for each shot recorded includes:

- **Vaccine Group:** The vaccines are in alphabetical order. If the patient received a combination vaccine (e.g., Pediarix), the shot will appear in each vaccine group where it counts.
- **Date Admin:** Shows the date the shot was administered. You can click on the hyperlink to see the vaccine schedule for that vaccine as well as other information.
- **Series:** Shows where that shot counts in the series. If 'NOT VALID' or 'SUBPOTENT' is displayed, you can click on the Date Admin hyperlink for that shot for an explanation. If nothing is displayed, it means that an extra shot in the series was given, but that it is allowed by ACIP recommendations.
- **Vaccine (Trade Name):** Shows the vaccine and Trade Name for that shot.
- **Dose:** Shows if the amount of vaccine given to the patient was a Full (standard) dose, or if less or more than the standard dose was given. If this column is blank, then the shot was entered as a historical dose and it should be assumed the dose was a full dose.
- **Owned?:** This shows which site entered the shot. If it is blank that means your site entered the shot. It is not who gave the shot. For example, if it is a historical shot, if your site entered it, then it will show you as the owner, even if you did not give that shot. If it says 'No', then your site did not enter the shot and you can click on the hyperlink it to see which site did.
- **Reaction:** Shows if a reaction has been documented for this shot. The entire row will also appear in red text. You can click the 'Yes' hyperlink in this column to see a description of the reaction.
- **Hist?:** Indicates this is a Historical (transcribed) shot that was entered (e.g., from a Yellow Card).

## 3. Vaccines Recommended by Selected Tracking Schedule

This section displays which vaccines are currently recommended for the patient. Vaccines that are due are highlighted in green. This section lists the Earliest Date, Recommended Date and Past Due date for the vaccine based on the ACIP schedule. If a vaccine series is complete, contraindicated, or if the patient has documented immunity or has aged out of a specific vaccine series, this will be documented in this section next to the vaccine.

## VI. Patient Reports

You may generate and print the following Patient Reports for the patient:

- Immunization History Report
- Immunizations Needed/Routing Slip
- Yellow Card

A description and example of each report is displayed below.

To generate/print each of these reports:

1. On the patient's History/Recommendation screen click the **Reports** button at the top of the screen.
2. At the Reports Available for this Patient section, click **Immunization History Report** hyperlink.
3. Once the report is generated, it will be displayed using Adobe Acrobat Reader®.
4. To print the report, click the printer icon on the Adobe® toolbar. Click the **OK** button in the Print dialog box.
5. To return to the Patient Reports screen, you may close the Acrobat Reader® by clicking the X button in the upper right corner of the Immunization History Report window.

## Immunization History Report

The Immunization History Report displays demographics, contact information, and a detailed summary of the patient's immunization history. This report may be provided to the patient or parent/guardians if requested (e.g., if the patient/parent needs more detailed information than what is contained on the Yellow Card. It can also be filed in the patient's chart.

9/9/16	<b>Immunization History Report</b>											
CAIR Clinic 11												
Patient ID:						Tracking Schedule: <b>ACIP</b>						
Eligibility: <b>VFC Eligible Medi-Cal/CHDP</b>												
Patient Name: <b>LIZA LOU</b>												
Birth Date: <b>10/18/2010</b>						Gender: <b>Female</b>						
<b>5 years, 10 months, 22 days</b>												
Vaccine Group	Date Admin	Series	Vaccine [Trade Name]	Dose	Mfg Code	Lot #	Bod Rt.	Bod Sl.	Provider of Information	Shot Giver	VIS Date	React
DTPaIP	12/18/2010	1 of 4	DTaP, NOS [DTaP, NOS 6]	Full					IR Physicians			
	03/01/2011	2 of 4	DTaP-HepB-IPV [Pediarix 6]	Full		12345		LG	IR Physicians		01/01/2010, 05/17/2007,	
	05/15/2011	3 of 4	DTaP-HepB-IPV [Pediarix 6]	Full					CAIR Clinic 11			
	09/09/2016	4 of 4	DTaP-HepB-IPV [Pediarix 6]	Full	SKB	1234	IM	LD	CAIR Clinic 11	S Boker	01/01/2010, 02/24/2015,	
HepB	10/18/2010	1 of 3	HepB-Peds [Engerix B Peds 6]	Full					IR Physicians			
	03/01/2011	2 of 3	DTaP-HepB-IPV [Pediarix 6]	Full		12345		LG	IR Physicians		01/01/2010, 05/17/2007,	
	05/15/2011	3 of 3	DTaP-HepB-IPV [Pediarix 6]	Full					CAIR Clinic 11			
	09/09/2016		DTaP-HepB-IPV [Pediarix 6]	Full	SKB	1234	IM	LD	CAIR Clinic 11	S Boker	01/01/2010, 02/24/2015,	
MMR	10/01/2011	Not Valid	MMR [MMR II 6]	Full		8765976	SC	LLFA	IR Physicians			03/13/2006
	07/10/2016	1 of 2	MMR [MMR II 6]	Full		90-8870	SC	RG	IR Physicians			03/13/2006
	06/08/2016	2 of 2	MMR [MMR II 6]	Full		897-8952370894	SC	LT	IR Physicians			03/13/2006
Polio	12/18/2010	1 of 4	Polio, NOS	Full					IR Physicians			
	03/01/2011	2 of 4	DTaP-HepB-IPV [Pediarix 6]	Full		12345		LG	IR Physicians		01/01/2010, 05/17/2007,	
	05/15/2011	3 of 4	DTaP-HepB-IPV [Pediarix 6]	Full					CAIR Clinic 11			
	09/09/2016	4 of 4	DTaP-HepB-IPV [Pediarix 6]	Full	SKB	1234	IM	LD	CAIR Clinic 11	S Boker	01/01/2010, 02/24/2015,	
<b>Reaction Descriptions:</b>												
No Records Found.												
<b>Patient Comments:</b>						<b>Start Date:</b>			<b>End Date:</b>			
Asthma						05/09/2015						
Primary Physician:												
Address:												
Physician's Signature												
LIZA LOU						10/18/2010						

## Immunizations Needed/Routing Slip Report

The Immunizations Needed/Routing Slip report displays demographics, contact information, immunization record, and immunizations recommended by date. It can also be used by the clinic/doctor's office to document the shots to be given/given today for entry into CAIR after the appointment is finished. In addition, this report may be provided to the patient or parent/guardian as it identifies the upcoming immunizations needed. It also provides a place to document the next appointment date and clinic/agency phone number.

09/9/2016	<b>CAIR</b>	Page 1																					
<b>Immunizations Needed /Routing Slip</b>																							
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">Patient ID:</td> <td style="width: 33%;">Tracking Schedule: ACIP</td> <td style="width: 34%;">Race:</td> </tr> <tr> <td>Patient Name (L, F, M): LOU, LIZA</td> <td></td> <td><input type="checkbox"/> American Indian or Alaska Native</td> </tr> <tr> <td>Birth Date: 10/18/2010</td> <td></td> <td><input type="checkbox"/> Asian</td> </tr> <tr> <td>Age: 5 years, 10 months, 22 days</td> <td></td> <td><input type="checkbox"/> Native Hawaiian or Other Pacific Islander</td> </tr> <tr> <td>Gender: F</td> <td>Ethnicity:</td> <td><input type="checkbox"/> Black or African-American</td> </tr> <tr> <td></td> <td></td> <td><input type="checkbox"/> White</td> </tr> <tr> <td></td> <td></td> <td><input type="checkbox"/> Other</td> </tr> </table>			Patient ID:	Tracking Schedule: ACIP	Race:	Patient Name (L, F, M): LOU, LIZA		<input type="checkbox"/> American Indian or Alaska Native	Birth Date: 10/18/2010		<input type="checkbox"/> Asian	Age: 5 years, 10 months, 22 days		<input type="checkbox"/> Native Hawaiian or Other Pacific Islander	Gender: F	Ethnicity:	<input type="checkbox"/> Black or African-American			<input type="checkbox"/> White			<input type="checkbox"/> Other
Patient ID:	Tracking Schedule: ACIP	Race:																					
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		<input type="checkbox"/> Other																					
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Patient Comments: Asthma</td> <td style="width: 25%;">From Date:</td> <td style="width: 25%;">To Date: 05/09/2015</td> </tr> </table>			Patient Comments: Asthma	From Date:	To Date: 05/09/2015																		
Patient Comments: Asthma	From Date:	To Date: 05/09/2015																					
<b>Immunization Record</b>																							
Vaccine Group	Date Admin	Series	Vaccine [Trade Name]	Dose																			
DTP/aP	12/18/2010	1 of 4	DTaP, NOS	Full																			
DTP/aP	03/01/2011	2 of 4	DTaP-HepB-IPV	Full																			
DTP/aP	05/15/2011	3 of 4	DTaP-HepB-IPV	Full																			
DTP/aP	09/09/2016	4 of 4	DTaP-HepB-IPV	Full																			
HepB	10/18/2010	1 of 3	HepB-Peds	Full																			
HepB	03/01/2011	2 of 3	DTaP-HepB-IPV	Full																			
HepB	05/15/2011	3 of 3	DTaP-HepB-IPV	Full																			
HepB	09/09/2016		DTaP-HepB-IPV	Full																			
MMR	10/01/2011	Not Valid	MMR	Full																			
MMR	07/10/2016	1 of 2	MMR	Full																			
MMR	08/08/2016	2 of 2	MMR	Full																			
Polio	12/18/2010	1 of 4	Polio, NOS	Full																			
Polio	03/01/2011	2 of 4	DTaP-HepB-IPV	Full																			
Polio	05/15/2011	3 of 4	DTaP-HepB-IPV	Full																			
Polio	09/09/2016	4 of 4	DTaP-HepB-IPV	Full																			
<b>Immunizations Due Record</b>																							
Vaccine	Date Needed	Trade Name/ Lt #/Funding Source	Give These																				
HepA	10/18/2011																						
Influenza-seasnl	08/01/2016																						
Varicella	09/05/2016																						
<b>TB Test</b>																							
TB Test		Give These																					
PPD – Mantoux																							
QuantiFERON																							
T-Spot																							
X-Ray																							
<p>Clinician's Signature: _____</p> <p>Appointment: ___/___/_____      Provider Phone Number: _____</p> <p>LOU, LIZA      9/9/16 1:21 PM</p>																							

