Ana Landaverde is a Senior MA Vaccine Coordinator at the Indian Health Center of Santa Clara Valley in San Jose, where she’s worked for 12 years. Their busy practice provides about 35 immunizations a day. Ana says she’d never worked in a practice without a registry before. But even so, she had some doubts about using CAIR for a population of Native Americans. “Our patients move a lot from city to city and back to their reservations. Sometimes they lose their immunization records.”

Looking back, Ana says it took her about a week to get up to speed on CAIR. Now she tells new users: “it’s user friendly and can be learned quickly. It’s even easier since we implemented the interface with our EHR system.”

Ana is quick to add that it “makes my work and other peers’ easier.” She especially likes the forecast feature. “It improves patients’ health delivery, since we can retrieve the immunization history from CAIR if they are new to our clinics.” Being able to print yellow cards directly from CAIR is also very helpful. When asked if she would consider working in a clinic without CAIR, her answer was “No!” Ana hopes all California providers get on board and use CAIR.

Ana has become an outspoken CAIR champion, helping mentor new staff on CAIR and is a strong immunization advocate, showing great empathy for her patients. She’s looking forward to any new features CAIR might have when the new version becomes available in the future.