Susan Bukas
San Jose Foothill Family Community Clinic
San Jose, CA

Susan Bukus is a Registered Nurse and serves as Clinic Manager of San Jose Foothill Family Community Clinic in Santa Clara County. The clinic was an early pioneer in using the Immunization Registry back in 1998. As Susan tells it, “I remember feeling on the one hand, this might be a great opportunity to get emerging technology into the clinic, on the other hand, I was skeptical about how well it would work.” A big question was if she could really do away with hand writing entries on the patient’s yellow card.

Once she got started, Susan was happy to learn that she didn’t need to have computer experience. “Using it was second nature within days,” she adds, “questions come up occasionally, but most answers are on the screen just a click away.”

These days, Susan is enthusiastic when she talks about the registry, “The single biggest advantage of using the registry is the overall improvement in efficiency and immediate access to information.” Other favorite features include retrieving immunization histories and status, printing reminder postcards, maintaining the clinic’s vaccine inventory, and printing the patient’s official immunization documents. “I also like the patient and clinic reports in different formats,” she notes.

Susan’s clinic coworkers also appreciate the registry. “The data entry process is quick, whether you are adding a new patient or updating an existing patient. Even documenting multiple vaccines given or historical data can be completed in a couple minutes.” When asked if they would ever go back to not using the registry, Susan and other staff agree: “ABSOLUTELY NOT!”

IZ Registry Provider since July 13, 1998