Erica Guzman
Office of Richard D. Jones, MD
Fresno, CA

For Erica Guzman, medical assistant at the office of Richard D. Jones, MD, handwriting immunization charts and yellow cards has become a thing of the past. “We perform about 10 physical examinations a day, eight out of those ten usually require one or more immunizations... Using the registry makes everything more legible...”

“The time it takes to update a record is half that of writing it and making several notations.” Erica says that entering a new patient into the immunization registry takes only three to four minutes and less than two minutes to update an existing record. Erica finds the registry to be user friendly and self explanatory. Her office was trained in few hours, and by the end of the first week staff was feeling confident about the system. She finds that the registry makes her work easier, faster and more efficient. “We are able to keep track of patient records easily. The computer moves a lot faster than some of our staff, so it makes it easier to get the information we need.”

The registry allows the staff at Dr. Jones’ office to keep track of those patients behind on shots, send out reminders, print copies of the yellow card for parents, and keep track of their vaccine inventory. Erica’s favorite part of using the registry is being able to access records in just one click. “It’s fast and time efficient.”

When asked if she would ever go back to an office that did not use the immunization registry, Erica said, “No, I am accustomed to the organization and accessibility of the registry.”

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